

FUTURE ARRANGEMENTS FOR CONSUMER REPRESENTATION IN NORTHERN IRELAND

CONSULTATION RESPONSE

Completion Instructions

We welcome your comments and views on the future arrangements for consumer representation in Northern Ireland.

Please answer the following questions as completely as you can.

About You

1. Are you responding as:

- An individual
- An organisation (if so, please state name of organisation below)

Are you content for your responses to be made available to the public (in the Northern Ireland Assembly Library and/or on the DETI website)? Please tick as appropriate.

- Yes**
- No**

2. Are you a professional/practitioner engaged in an aspect of consumer representation?

- Yes** (please specify)
- No**

Comments:

3. Do you work primarily with any vulnerable groups?

- Yes** (please specify) **No**

Comments:

Current Arrangements for Consumer representation in Northern Ireland

4. Do you consider that the Northern Ireland consumer is adequately represented in terms of consumer advice, complaints handling, and representation on consumer issues under current arrangements?

- Yes** **No** **Don't know**

Comments:

5. Do you consider that there are any gaps in current consumer representation arrangements?

- Yes** **No** **Don't know**

Comments:

6. Do you consider that there is any overlap or duplication in the provision of consumer advice and representation in Northern Ireland?

Yes **No** **Don't know**

Comments:

Future Consumer representation Arrangements in Northern Ireland

7. Do you consider that a single consumer representation body is required for Northern Ireland?

Yes **No** **Don't know**

Comments:

8. What do you consider to be the most appropriate model for future arrangements for consumer representation in NI:

- a continuation of the current Consumer Council model of an Executive Arms Length Body to represent the consumer.
- the establishment of an independent consumer representative body outside government.
- the transfer of the consumer representation role, including the regulated industries role, to an existing non-government advice body.
- An alternative operating model (please specify).

Comments:

Impact Assessments

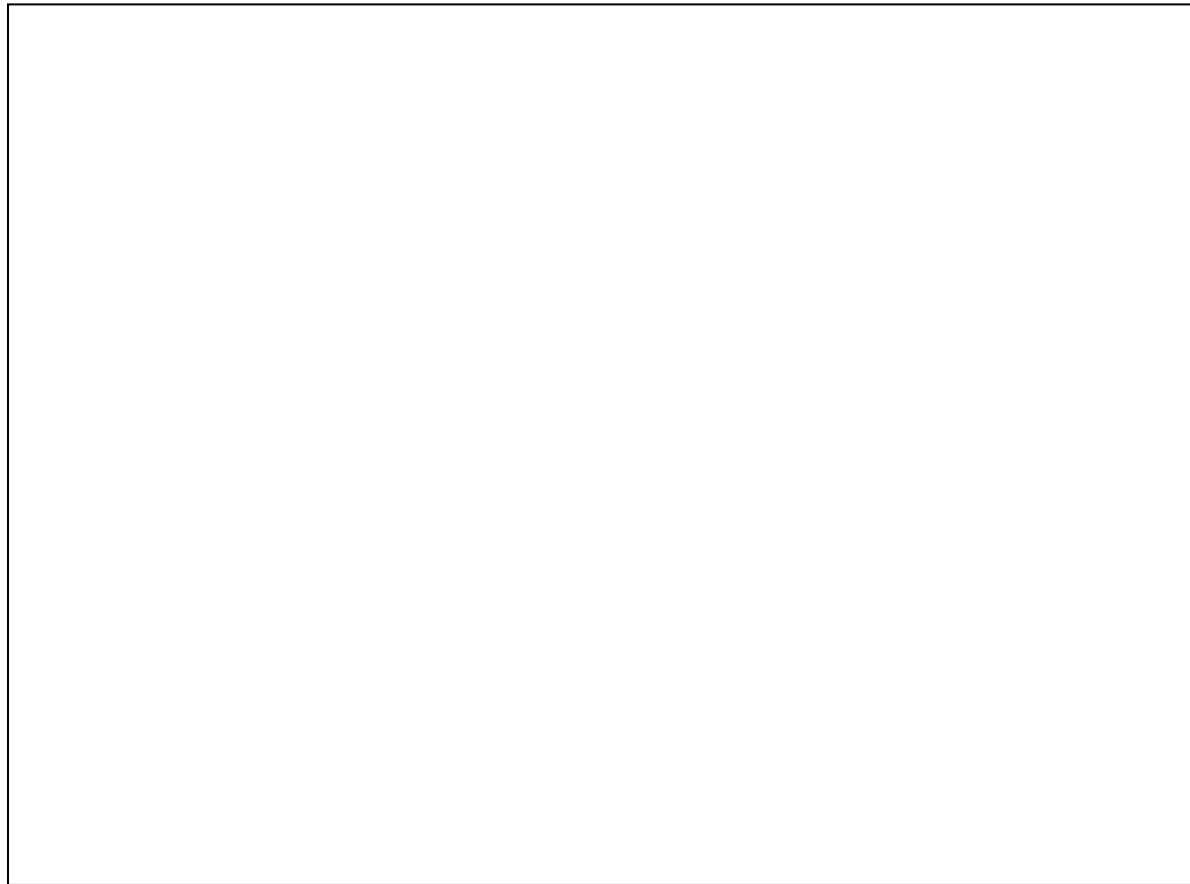
9. Do you have any comments on the Impact Assessments detailed on Page 17 of consultation document?

- Yes** **No** **Don't know**

If yes, please provide details

Any other comments

10. Please detail below any other comments you may have?



Questionnaire Complete – Thank you

Thank you for taking the time to complete the questionnaire.

Please email your response to consumeraffairs@detini.gov.uk

Or send by post to: **Consumer Affairs Branch**
 DETI
 176 Newtownbreda Road, Belfast
 BT8 6QS